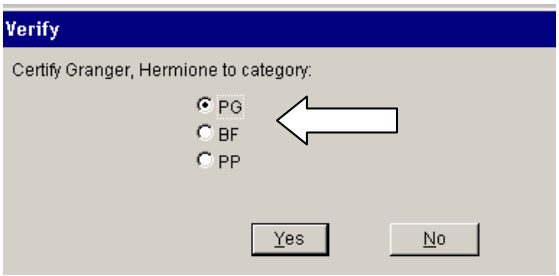
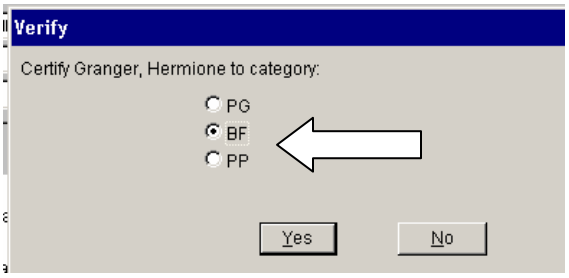
Question	Answer
Changing a Pending Client from Pregnant to Breastfeeding How do I change a pending client from a category of PG to BF?	Let's say that Hermione Granger called for an appointment as a pregnant woman. You pre-screen her and make an appointment for next week. Now she is in KWIC as a pending, pregnant woman. She calls in a couple of days to say that she has already delivered. Do not try to change her category in KWIC until she comes in for her appointment. Make a short note in "Special Needs" on the Demographics tab that she already delivered. Add an appointment for the baby. At the appointment, you will start to certify Hermione as usual. Upon opening Precertification (or New Certification or Recertification) you get a verification screen asking if you want to certify her as pregnant, because that was the category you selected when you pre-screened her.  Just click on BF (or PP as appropriate) to change away from PG.  Proceed with the certification.